IMPLEMENTING THE NRPS STRATEGY 2018-2023



LEDIA BREGU, Director Payment Systems, Accounting & Finance Department, Bank of Albania, December 2020

STRATEGY ACTION PLANS IMPLEMENTED

06/2020



REVIEW OF AML REGULATION ON PHYSICAL PRESENCE WHEN OPENING AN ACCOUNT

(Consolidation of a Conducive Regulatory Environment for Retail Payments)

12/2019

PAYMENT SERVICES LAW (PSD2) FINALIZED & APPROVED (Consolidation of a Conducive Regulatory Environment for RP; Expansion of access Points & Networks for Payments; Increase Competition; Register)

2019 -

07/2020

REVIEW OF NPSC REGULATION TO INCLUDE NBFI AS MEMBERS

03/2018

(Strengthening Stakeholder Commitment) **REVIEW OF AIPS & AECH REGULATIONS & SYSTEM ASSESSMENT vs the CPMI-IOSCO Principles** (Improvements to payment and other infrastructure & Effective oversight of Retail Payments Market)

RENOVATION OF SMART ID CARDS ISSUED IN 2009

2020

(Improvements to payment and other infrastructure)

Action plans of NRPS completed during 2018-2020

60%



100%



STAKEHOLDER COMMITMENT

- Broaden the membership of the NPSC

- A more active and visible role for the NPSC
- Promote involvement of private sector in decisions



IMPROVEMENTS TO INFRASTRUCTURES



Operationalize "indirect participant" in the AECH.
AIPS & AECH assessment vs the CPMI-IOSCO Principles
Smooth completion of the renovation of smart ID cards



EXPANSION OF ACCESS POINTS & NETWORKS

Developing the agent banking model (PSD2)Maintain a register of the agents & Update



LEVERAGING LARGE VOLUME PAYMENTS

- Increase the number & variety of public services (and P2G and B2G pmts) payable at e-Albania.
- Disbursement of social packages support via bank accounts;

REGULATORY ENVIRONMENT FOR RP

- Transposition of PSD2 into PS Law, (agent, outsource)
- Strengthening the oversight of PS,
- Protect & Promote user rights, transparency & KYC

CUSTOMER-CENTRIC PAYMENT SERVICES

Work in progress for PAD transposition (WB support)
Offer a "basic" account product for unbanked

- **EFFECTIVENESS OF FINANCIAL LITERACY**
- Increase public's awareness on NRPS & its benefits
 Educate users on accounts & electronic payment instruments



 20°

EFFECTIVE BOA'S OVERSIGHT OF THE RETAIL PAYMENTS MARKET



- Revise oversight policy framework & manuals (to inc. PServices)
- Combined efforts of oversight with the supervision function
- Measure overarching objectives of NRPS once a year.

Action plans of NRPS still to be implemented 2021 -2023





STAKEHOLDER COMMITMENT

- Continuing activation and engagement of Task Forces;



REGULATORY ENVIRONMENT FOR RP

- PSD2 bylaws and Law enforcement 06/2022



80%



IMPROVEMENTS TO INFRASTRUCTURES

- Feasibility study for switch/instant paymentsImplementation of the interbank DD scheme
- Settlement of EURO payments in Albania



EXPANSION OF ACCESS POINTS & NETWORKS

- Update register of the agents with new entrants
- Interoperability of the various channels and outlets
- Acquirers transparency on fees charged to merchants
- Systematical data on fees acquirers charge to merchants

LEVERAGING LARGE VOLUME PAYMENTS

- Disbursement of pensions/all social assistance directly to the accounts of final beneficiaries.
- "Basic" bank accounts to be used;
- Expand the accepted payment instruments at e-Albania



CUSTOMER-CENTRIC PAYMENT SERVICES

- PAD transposition & enforcement
- Interoperability between all bank current & e-money accounts
- Re-design the existing pricing structure for current accounts

EFFECTIVENESS OF FINANCIAL LITERACY

- Financial Education National Strategy
- Implementation of strategy (education & awareness)
- Measure the effectiveness of the financial education efforts

EFFECTIVE BOA'S OVERSIGHT OF THE RETAIL PAYMENTS MARKET

- PSD2 bylaws and Law enforcement 06/2022
- Ensure PSP / PSO regularly review their cost & pricing structure.
- Ensure PSP / PSO avoid unfair/non-transparent pricing practices



50%

Thank you for your attention !